

# Customer Responsibility Form

Instructions related to the restoration of your property

- Dehumidifiers:** Dehumidifiers reduce the humidity, which in turn increases the rate of drying. Please do not turn off or move dehumidifiers without first calling our office. Please dump water recovery buckets at least once every 24 hours. For superior drying the humidity should be maintained below 40% Rh. Please contact the office if the indoor humidity exceeds 60%.
- Airmovers:** Airmovers are designed to increase the rate of evaporation, which in turn increases the rate of drying. Please do not turn off or move airmovers without first calling our office. If moving units is necessary, they must first be shut off and unplugged.
- General:** Please do not open the windows unless instructed by our technician, as this may retard the drying process. Please minimize entering the affected rooms. Do not allow children to play in or around operating drying equipment. The dwelling should have an initial temperature setting between 68-72°F (20-22°C) for maximum drying and to prevent or inhibit bacteria and fungus growth.
- Safety and Health:** If dehumidifiers or air-movers must be moved, they must be shut off and unplugged as it may be hazardous to move these units while they are operating. Exposed tackless strip is a danger even when covered; please take care when walking near tackless strip. The floors may be slippery when wet; please take extreme care if walking on or from wet flooring materials.
- Equipment Responsibility:** By signing below the customer certifies that they have been informed and understand that they are responsible for loss or theft of the following numbered drying equipment while it is in their care and custody. This also certifies that the customer agrees to allow a company technician access to the property during normal business hours to monitor the below listed equipment:

**TurboDryer (s) Small:**    # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_  
**TurboDryer (s) Large:**    # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_  
**Dehumidifier(s) Small:**    # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_  
**Dehumidifier(s) Medium:** # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_  
**Dehumidifier(s) Large:**    # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_ # \_\_\_\_\_  
**Other Equipment On-Site:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Equipment Placed Date: \_\_\_\_\_ Technician: \_\_\_\_\_ Customer: \_\_\_\_\_  
Equipment Removal Date: \_\_\_\_\_ Technician: \_\_\_\_\_ Customer: \_\_\_\_\_

I have read and understand the information above about equipment operation, equipment responsibility and safety and health precautions.

**In the Event of an Emergency Please call our 24 hour phone # \_\_\_\_\_**

**Location:** \_\_\_\_\_

**Signature:** (Owner/Occupant) \_\_\_\_\_ **Date:** \_\_\_\_\_

**Signature:** (Tenant, when applicable) \_\_\_\_\_ **Date:** \_\_\_\_\_